

TRU650 Biometric Physical Access Control System



The TRU 650 - Convenient, Fast, Secure.

"I would highly recommend this product to anyone," said Murphy. "Integrated Biometrics is leaps and bounds above others."

- David Murphy

IT Dept., Daytona Beach Shores, D.P.S.

Case Study:

Daytona Beach Shores Police Department

Challenge

It goes without saying that access is extremely important in a police station. Certain areas must have restricted access and it is critical that identity is determined before access is granted. Although prox cards or fob systems are common solutions, a biometrics solution was sought since it offers identity management with a unique identifier that is always available and easily accessible, while at the same time non-transferable. Further, the Police Department wanted cutting-edge technology, a competitively priced product, as well as a system that would perform well in their application. Therefore, when the Daytona Beach Shores Police Department constructed their new facility in 2006, they sought a biometrics solution to control access and aid in record keeping.

Results

The optimal solution was the TRU650 Access Control System – a fingerprint biometric solution offered by Integrated Biometrics. A large application, Daytona Beach Shores initially installed 53 TRU650 access terminals. Integrated Biometrics worked closely with the in-house IT person to ensure the installation was successful. The TRU650s are installed throughout the entire complex, including vital secured areas such as records, interview rooms, detective division, evidence and property, internal affairs, the police chief's office, administration wing, IT room and the secured parking lot. Once the hardware installation was complete, the administration process began. The police department set their configuration preferences and enrolled users. To ensure administrators and users understood how the system worked and to improve usability, Integrated Biometrics conducted extensive training sessions.

Extremely pleased with the TRU650 solution, the Police Department credits the system with improving record-keeping and security – their most valuable assets. A vital and important tool in their office, the real-time audit feature has been a great benefit to the police department, because they are able to track who entered certain areas and when. Also, the system has enabled them to provide secure access to areas that have been assigned only to certain individuals.

The police department also is pleased with the customer/tech support they received from Integrated Biometrics, including their satisfaction with the maintenance contract. According to PSO David "Glen" Murphy, IT Department, Daytona Beach Shores Department of Public Safety, he has "never had a problem getting in contact with a customer/tech support person at any hour." He noted that the Integrated Biometrics team has assisted him well after hours and they have established a strong bond with his department.

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The Police Department has purchased an additional 13 TRU650s since the initial installation. In fact, they are so pleased, that the police chief recommended the system to a police chief friend in a neighboring city.